

MTR Concession Scheme for Aged 60-64 Eligible Persons with Disabilities

Scheme Information

Purpose of the Scheme

To enable eligible persons with disabilities Aged 60-64 to enjoy concessionary fares offered by MTR when travelling to/from Lo Wu, Lok Ma Chau or Racecourse stations, or travelling First Class on East Rail Line, so as to help build a caring and inclusive society by encouraging eligible persons to participate more in community activities.

Application Conditions

- Recipients under the Comprehensive Social Security Assistance (CSSA) Scheme with 100% disabilities or recipients of Disability Allowance (DA)
- Holders of the “Successful Application Certificate” for Comprehensive Social Security Assistance (CSSA) or the Disability Allowance (DA) issued by the Social Welfare Department

Related Documents

The “Successful Application Certificate” for Comprehensive Social Security Assistance (CSSA) recipients or holders of the Disability Allowance (DA) issued by the Social Welfare Department, including CSSA Singleton or CSSA Family or Disability Allowance (DA)

Application Procedure

Download the application form from the MTR website. Submit the completed application form with a copy of your JoyYou Card attached and copies of the “Successful Application Certificate” for Comprehensive Social Security Assistance (CSSA) recipients or the Disability Allowance (DA) issued by the Social Welfare Department (including CSSA Singleton or CSSA Family or Disability Allowance (DA)) to any MTR Customer Service Centre#. You will receive a notification letter in 4 weeks, at which time you can bring your JoyYou Card to any MTR Customer Service Centre# to complete the activation/renewal procedure.

Concessionary Content

Holders of a JoyYou Card with “Persons with Disabilities Status”, in addition to enjoying the fare concession under the JoyYou Card, can also enjoy MTR concession fares when travelling to/from Lo Wu, Lok Ma Chau, or Racecourse stations or travelling First Class on East Rail Line.

Notice

- If you have submitted the renewal application but are unable to complete the procedure before the expiry date of your "Persons with Disabilities Status", the adult fare will be charged for travelling to/from Lo Wu, Lok Ma Chau, or Racecourse stations and travelling First Class on East Rail Line.
- If your JoyYou Card is lost or stolen, you must report this to the Lost Octopus Reporting Hotline 2266 2266 and apply for a replacement Card.

Enquiry Hotline

If you have any enquiries, please call the MTR hotline on 2881 8888. Service hours are Monday to Friday, 8:30am to 6:00pm; Saturday, 8:30am to 1:00pm (except Sundays and Public Holidays).

#Except Airport Express stations, Lo Wu, Lok Ma Chau, Racecourse, Disneyland Resort, Sunny Bay, Wong Chuk Hang, Lei Tung, South Horizons, Hin Keng, Kai Tak, Sung Wong Toi and To Kwa Wan stations