



新聞稿

**Press Release** 

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#### Train Service Adjustment on Kwun Tong Line on 28 July Passengers Can Plan Journeys Ahead and Use Alternative Routes for Convenient Travels

MTR Corporation reminds passengers today (23 July 2024) that to facilitate large-scale infrastructure asset renewal in the tunnels, train service of the Kwun Tong Line will be adjusted this Sunday (28 July). Kwun Tong Line trains will only run between Tiu Keng Leng and Prince Edward stations, and between Ho Man Tin and Whampoa stations on the day, while Kwun Tong Line service between Prince Edward and Ho Man Tin stations will be suspended.

Prince Edward Station will be the only interchange station between the Tsuen Wan Line and Kwun Tong Line on the day while Tsuen Wan Line service will be maintained in Mong Kok and Yau Ma Tei stations. The Corporation calls on passengers who will interchange between the Tsuen Wan Line and Kwun Tong Line this Sunday to use the correct platforms in Prince Edward Station. The Corporation expects Prince Edward Station will be very busy on the day with crowd control measures implemented and appeals to passengers to cooperate with staff instructions and pay attention to station signage. The Corporation also calls on passengers to use other harbour-crossing railway lines this Sunday including the Tung Chung Line, East Rail Line and Tseung Kwan O Line. Passengers travelling to central Kowloon are advised to use the Tuen Ma Line and East Rail Line if possible.

The Corporation will deploy 1,000 staff members to assist passengers at various stations throughout that day. And with the free bus routes No.8 and No. 30X provided in collaboration with KMB, the Corporation endeavours to provide convenience to those who travel on that day.

#### Platform arrangements in Prince Edward and relevant stations

Despite the service adjustment on the Kwun Tong Line this Sunday, Tsuen Wan Line will maintain normal service and therefore Prince Edward Station will maintain opened as usual. Prince Edward Station will be the only interchange station between the Kwun Tong Line and Tsuen Wan Line on the day and passengers have to pay special attention to interchange and platform arrangements in the station as they will be different from usual, including:

• The terminus for Kwun Tong Line trains which depart from Tiu Keng Leng will be Prince Edward Station, therefore passengers have to make their interchange in Prince Edward Station no matter they are travelling to Mong Kok or Yau Ma Tei stations, or interchanging for either direction of the Tsuen Wan Line;

- Passengers on Tsuen Wan Line trains which depart from Central Station have to make their interchange for the Kwun Tong Line in Prince Edward Station;
- Passengers travelling to Mong Kok and Yau Ma Tei stations need to take the Tsuen Wan Line;
- Passengers travelling to Ho Man Tin and Whampoa stations need to take the Tuen Ma Line, then Kwun Tong Line to Whampoa Station.

MTR staff will be holding giant signage in various locations in the station and signage will also be placed in key locations. Passengers who wish to interchange to the Tsuen Wan Line should pay attention to "red" signage while those who wish to interchange to the Kwun Tong Line should pay attention to "green" signage for boarding trains or interchanging at the corresponding platforms. Crowd control measures will be implemented to ensure smooth passenger flow in the station while the Operations Control Centre will adjust train service frequencies based on actual circumstances. The Corporation appeals to passengers for their patience and tolerance as well as to cooperate with staff instructions on site. (Please refer to the annex for detailed interchange and platform arrangements of stations including Prince Edward, Mong Kok and Yau Ma Tei.)

## <u>Plan journeys ahead and make good use of alternative railway routes</u>

Other sections of the Kwun Tong Line (between Tiu Keng Leng and Prince Edward stations, and between Ho Man Tin and Whampoa stations) and other railway lines will provide normal train service on the day. Passengers can still get to all of the stations with MTR.

"We expect Prince Edward Station will be very busy on the day and passengers may have to wait longer for trains, lifts and escalators. We recommend passengers to use alternative railway routes and other interchange stations to avoid passing through Prince Edward Station if possible. For passengers crossing the harbour, they can travel on the East Rail Line, Tseung Kwan O Line and Tung Chung Line," said Ms Cheris Lee, Chief of Operating & Metro Segment of MTR Corporation.

MTR calls on passengers to check alternative routes and plan their journeys ahead with the "Trip Planner" function on MTR Mobile or MTR website before their trips this Sunday. If passengers are taking routes different from their usual ones for nighttime travel, they should also reserve extra journey time of 20 to 30 minutes to ensure they can catch the last train.

## Free bus service for Yau Ma Tei, Ho Man Tin and Whampoa areas

MTR will collaborate with KMB to provide free bus service routes No. 8 and No. 30X as an additional option for passengers travelling between Yau Ma Tei, Ho Man Tin and Whampoa areas. These two KMB bus routes will maintain their existing routes and bus stops for the free service, while their service frequencies will be increased to about every 10 minutes for most parts of the day:

- Passengers travelling between Yau Ma Tei and Ho Man Tin: take No. 8 at all bus stops along its route for free, and passengers do not need to tap their Octopus;
- Passengers travelling between Yau Ma Tei and Whampoa: take No. 30X at designated bus stops for free, and passengers do not need to tap their Octopus when they board the bus at designated bus stops.

The Corporation has been disseminating information about the service adjustment through mega posters in stations, passenger announcements as well as social media in Hong Kong and on the mainland. Passenger information counters have also been set up in relevant stations for enquiries related to 28 July. 1,000 MTR staff and contractor personnel will be deployed to assist passengers in relevant stations and bus stops this Sunday, and train service frequencies of the Kwun Tong Line, Tsuen Wan Line and Tuen Ma Line will also be suitably adjusted to ensure train and station services remain smooth.

MTR provides 19-hour train service every day and has been making good use of the "golden 2-hour window" during non-traffic hours every night for railway asset renewal and maintenance, while progressing with works for new railway projects. Taking into consideration factors such as complexity of the works and risk management, some of the works may need longer time or even need to be carried out during traffic hours, whereby train service adjustment may be inevitable. The Corporation will plan for it prudently to minimise impact on passengers and inform passengers of the arrangement in advance, striking a balance between the necessity of work and train service as far as possible, to maintain high-quality service while building new railways.

The Corporation would like to thank passengers for their understanding and cooperation regarding the service adjustment this Sunday. The Kwun Tong Line is expected to resume normal service from the first train on the following day (29 July) after the works are completed.

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About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised worldclass operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with 45 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 50,000 dedicated staff\*, MTR carries over 10 million passenger journeys worldwide every weekday in Hong Kong, Mainland China, Australia, the United Kingdom and Sweden. Together, we Go Smart and Go Beyond.

For more information about MTR Corporation, please visit <u>www.mtr.com.hk</u>.

\*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide

#### Photo Captions:

1. Ms Cheris Lee, Chief of Operating & Metro Segment of MTR Corporation (left) expects that Prince Edward Station will be very busy this Sunday with crowd control measures implemented and appeals to passengers to cooperate with staff instructions and pay attention to station signage. Passengers crossing the harbour are advised to use other harbour-crossing railway lines this Sunday, including the Tung Chung Line, East Rail Line and Tseung Kwan O Line.



2. MTR Corporation ran a demo to show that staff will be holding giant signage in various locations in Prince Edward Station and signage will also be placed in key locations. Passengers who wish to interchange to the Tsuen Wan Line should pay attention to "red" signage, while those who wish to interchange to the Kwun Tong Line should pay attention to "green" signage for boarding trains or interchanging at the corresponding platforms.









3. Platform 2 of Prince Edward Station will be used for boarding the Kwun Tong Line train to Tiu Keng Leng this Sunday, corresponding signage will be put up to remind passenger such arrangement (current Platform 2 at the photo above; demonstration of the corresponding signage for Platform 2 on 28 July below).



4. Passenger information counters have been set up in Prince Edward, Yau Ma Tei, Ho Man Tin and Whampoa stations with staff on duty during evening periods from today to Friday and throughout this Saturday and Sunday to answer passenger enquiries about 28 July.



5. The Corporation has produced a lazy pack for this Sunday's service adjustment on the Kwun Tong Line to remind passengers on platform and interchange arrangements in Prince Edward Station, alternative railway routes and details about the two bus routes for free bus service.



## <u>Annex</u>

# <u>Platform Arrangements in Prince Edward, Mong Kok, Yau Ma Tei, Ho Man Tin and</u> <u>Whampoa Stations on 28 July</u>

<u>Railway</u>	<u> Platform</u>	Service Arrangements
Prince Edward Station		
Kwun Tong Line	Platform 2	<ul> <li>Passengers travelling towards the Tiu Keng Leng direction on the Kwun Tong Line need to take trains at this platform</li> <li>This platform will be the terminus for Kwun Tong Line trains which depart from Tiu Keng Leng</li> <li>Passengers already in Prince Edward Station who need to go to Ho Man Tin/Whampoa Station are required to take the Tiu Keng Leng-bound Kwun Tong Line trains at this platform, transfer to the East Rail Line in Kowloon Tong Station for Hung Hom Station, then take the Tuen Ma Line to Ho Man Tin/Whampoa Station</li> </ul>
	Platform 3	Service suspended
Tsuen Wan Line	Platform 1	<ul> <li>Passengers can take Tsuen Wan-bound Tsuen Wan Line trains as usual</li> </ul>
	Platform 4	<ul> <li>Passengers can take Central-bound Tsuen Wan Line trains as usual</li> <li>Passengers who are travelling to Mong Kok and Yau Ma Tei stations will take Tsuen Wan Line trains at this platform</li> </ul>
Mong Kok Station		
Kwun Tong Line	Platforms 3 & 4	Service suspended
Tsuen Wan Line	Platforms 1 & 2	<ul> <li>Passengers can take Tsuen Wan- or Central-bound Tsuen Wan Line trains as usual</li> </ul>
Yau Ma Tei Station		
Kwun Tong Line	Platforms 3 & 4	Service suspended
Tsuen Wan Line	Platforms 1 & 2	<ul> <li>Passengers can take Tsuen Wan- or Central-bound Tsuen Wan Line trains as usual</li> </ul>
		tation will be temporarily closed on the day to facilitate works use other entrances/exits of the station.
Ho Man Tin Station		
Kwun Tong Line	Platform 1	Service suspended
	Platform 2	<ul> <li>Passengers can take Whampoa-bound Kwun Tong Line trains as usual</li> </ul>
Tuen Ma Line	Platforms 3 & 4	<ul> <li>Passengers can take Tuen Mun- or Wu Kai Sha-bound Tuen Ma Line trains as usual</li> </ul>
Whampoa Station		
Kwun Tong Line	Platform 1	<ul> <li>Passengers can take Kwun Tong Line trains as usual but the trains will stop in Ho Man Tin Station</li> </ul>