

新聞稿

Press Release

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MTR Offers Free Rides for Persons with Disabilities on 10 November 2024

The MTR Corporation is committed to creating a seamless and inclusive transportation network and is pleased to offer free rides on the MTR network¹ for passengers with disabilities and one accompanying caretaker on 10 November 2024 (Sunday), in support of the 2024 International Day of Persons with Disabilities “Free Ride Day”.

“As the city’s largest public transport provider, the MTR Corporation always focuses on promoting diversity and inclusion and offering caring services. We are pleased to support the 2024 International Day of Persons with Disabilities ‘Free Ride Day’ by offering free rides to people with disabilities and their caregivers. Our aim is to encourage their participation in this event while also expressing appreciation and recognition for the caregivers’ selfless dedication. At the same time, we hope they can leverage on our extensive network to tour around and explore the diverse aspects and unique features of Hong Kong, enjoying a pleasant day out,” said Ms Jeny Yeung, Managing Director – Hong Kong Transport Services of the MTR Corporation.

Arrangements for Free Rides for Persons with Disabilities

Eligible passengers holding either 1) a valid Registration Card for People with Disabilities (“Registration Card”), 2) Personalised Octopus card with “Persons with Disabilities Status” or 3) JoyYou Card with “Persons with Disabilities Status” can enjoy free rides with one accompanying caretaker on the MTR network¹ on 10 November. Details are as follows:

- Passengers who hold a Personalised Octopus card or JoyYou Card with “Persons with Disabilities Status” can travel on the MTR¹, Light Rail and MTR Bus with their cards and no fare will be deducted.
- Eligible passengers can also present their Registration Card and state their destination at any Customer Service Centre, Information Counter or approach station staff in MTR and Airport Express stations to redeem free Single Journey Tickets¹.

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- If eligible passengers do not have “Persons with Disabilities Status” on their JoyYou Card, they cannot automatically enjoy the free ride offer. They can redeem free Single Journey Tickets¹ by presenting their Registration Card and state their destination at any Customer Service Centre, Information Counter or by approaching station staff in MTR and Airport Express stations.
- Eligible passengers who hold a Registration Card or Personalised Octopus card with “Persons with Disabilities Status” or JoyYou Card with “Persons with Disabilities Status” can also redeem a free Single Journey Ticket¹ for their accompanying caretaker at any Customer Service Centre or Information Counter.
- Those who wish to take Light Rail or MTR Bus with their accompanying caretaker should present their Registration Card, Personalised Octopus card with “Persons with Disabilities Status” or JoyYou Card with “Persons with Disabilities Status” to staff upon boarding or upon request. The caretaker does not need to tap their Octopus, purchase a ticket, or insert coins (inserting coins is applicable to MTR Bus only).

Passengers are encouraged to check the latest information for train service, station lifts and barrier-free facilities, such as ramps and stair lifts, on the MTR website (www.mtr.com.hk), MTR Mobile and “MTR · Care” App when planning their journeys and also pay attention to the station and in-train announcements for any updated train service arrangements on that day. For specific needs, passengers may contact MTR station staff for assistance.

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Remark:

¹ Excluding First Class on the East Rail Line and High Speed Rail.

About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with 45 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 50,000 dedicated staff*, MTR carries over 10 million passenger journeys worldwide every weekday in Hong Kong, Mainland China, Australia, the United Kingdom and Sweden. Together, we Go Smart and Go Beyond.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide